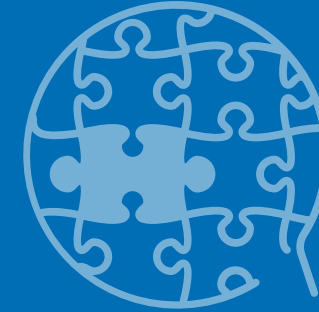




REPUBLIC OF ESTONIA  
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# Managing the Structural funds in Estonia

Martin Karro

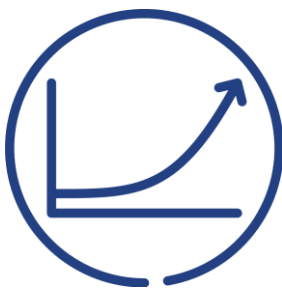


RINGI TUGITEENUSTE  
KESKUS



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# Services in SSSC



Financial  
accounting



HR services



Managing  
Authority



Public  
procurement



Grants  
Implementing Body



State General  
Accounting

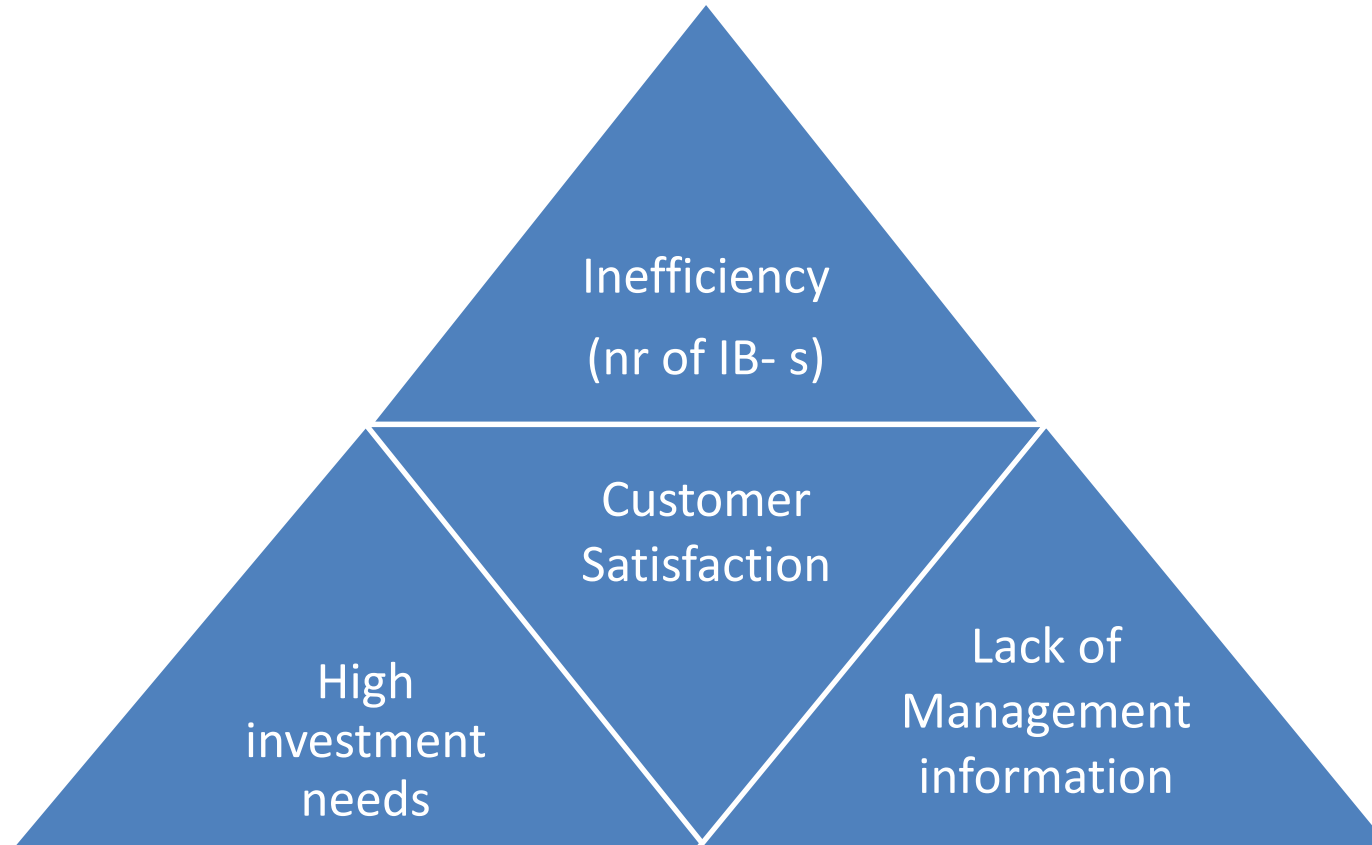


# Centralizing Grants Area

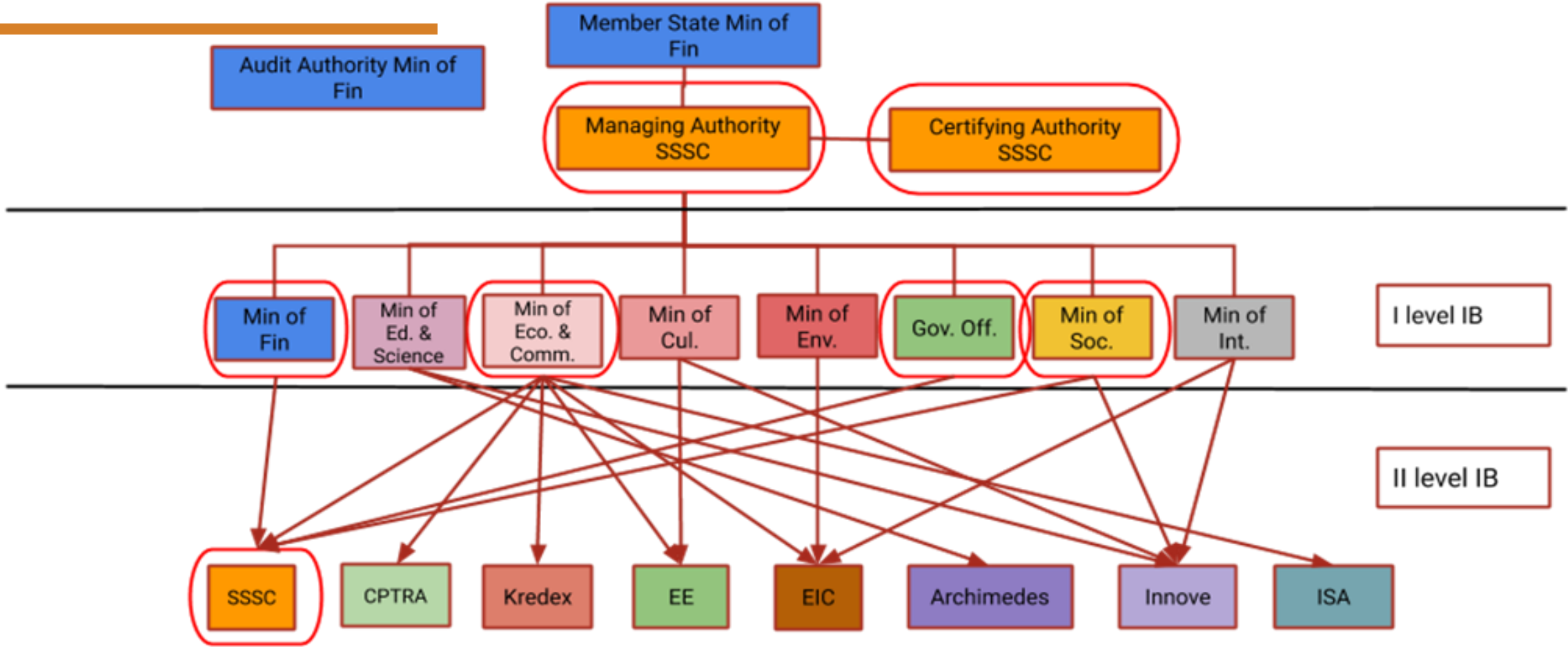


# Problems to solve

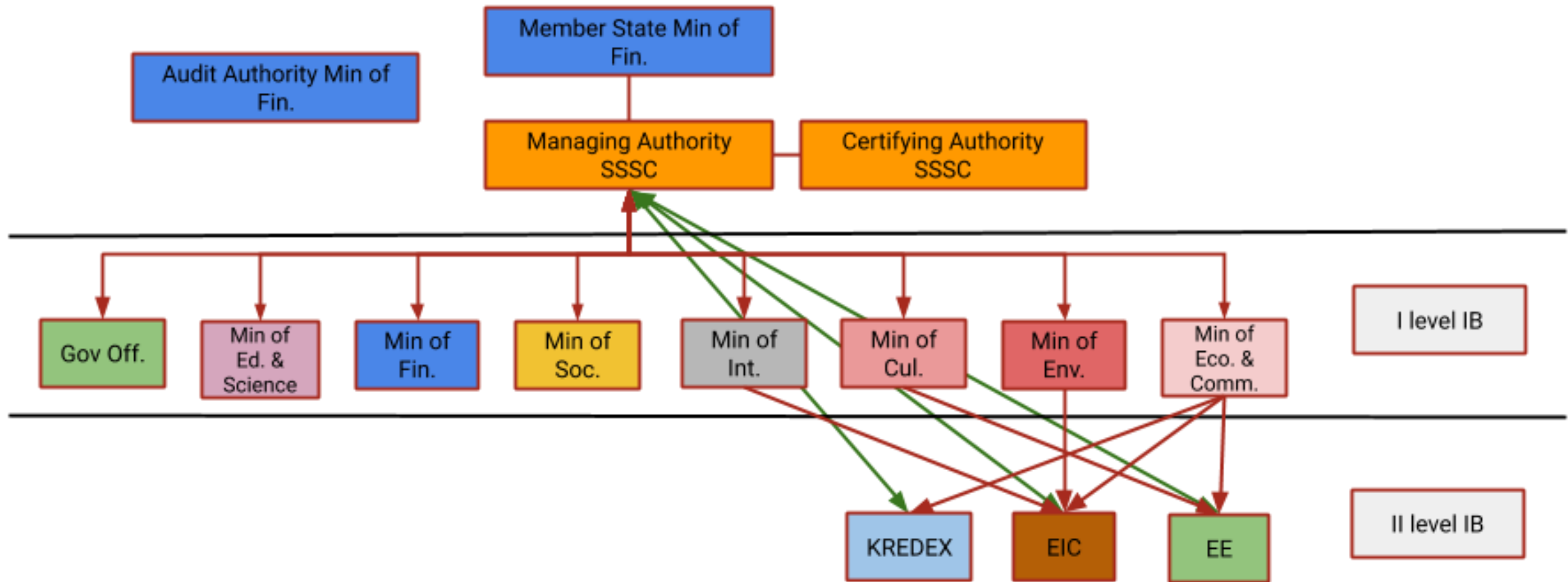
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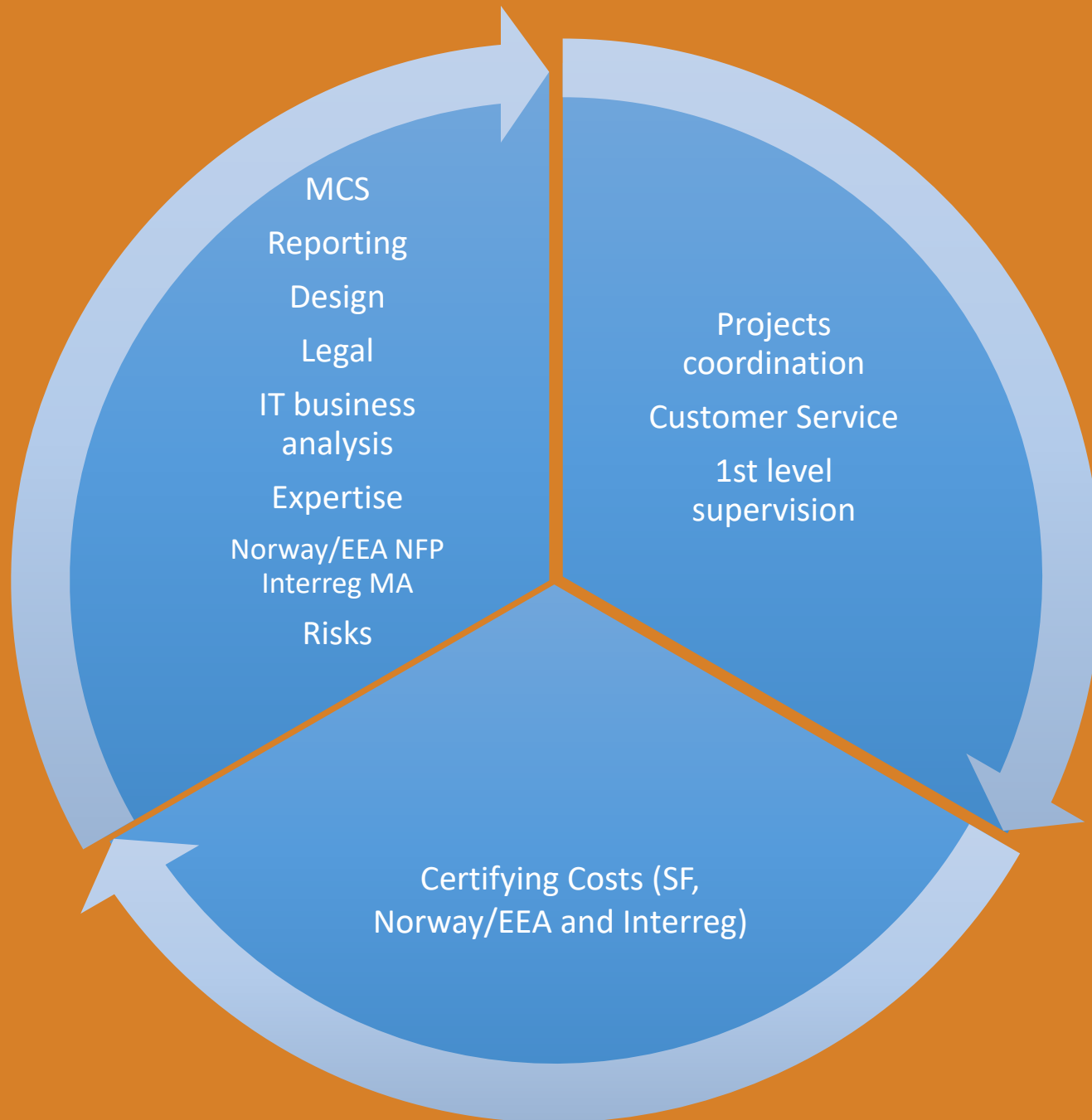


# Starting point



# Current status

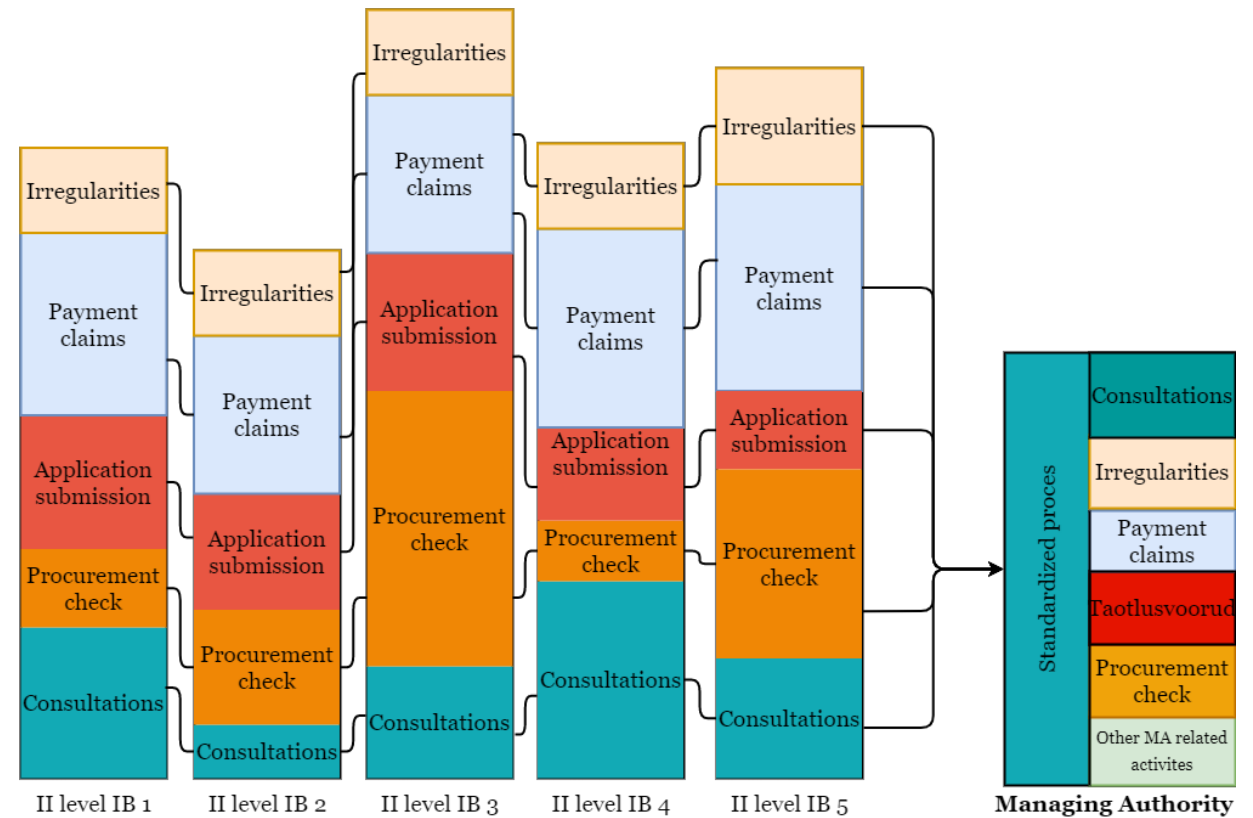






# Results

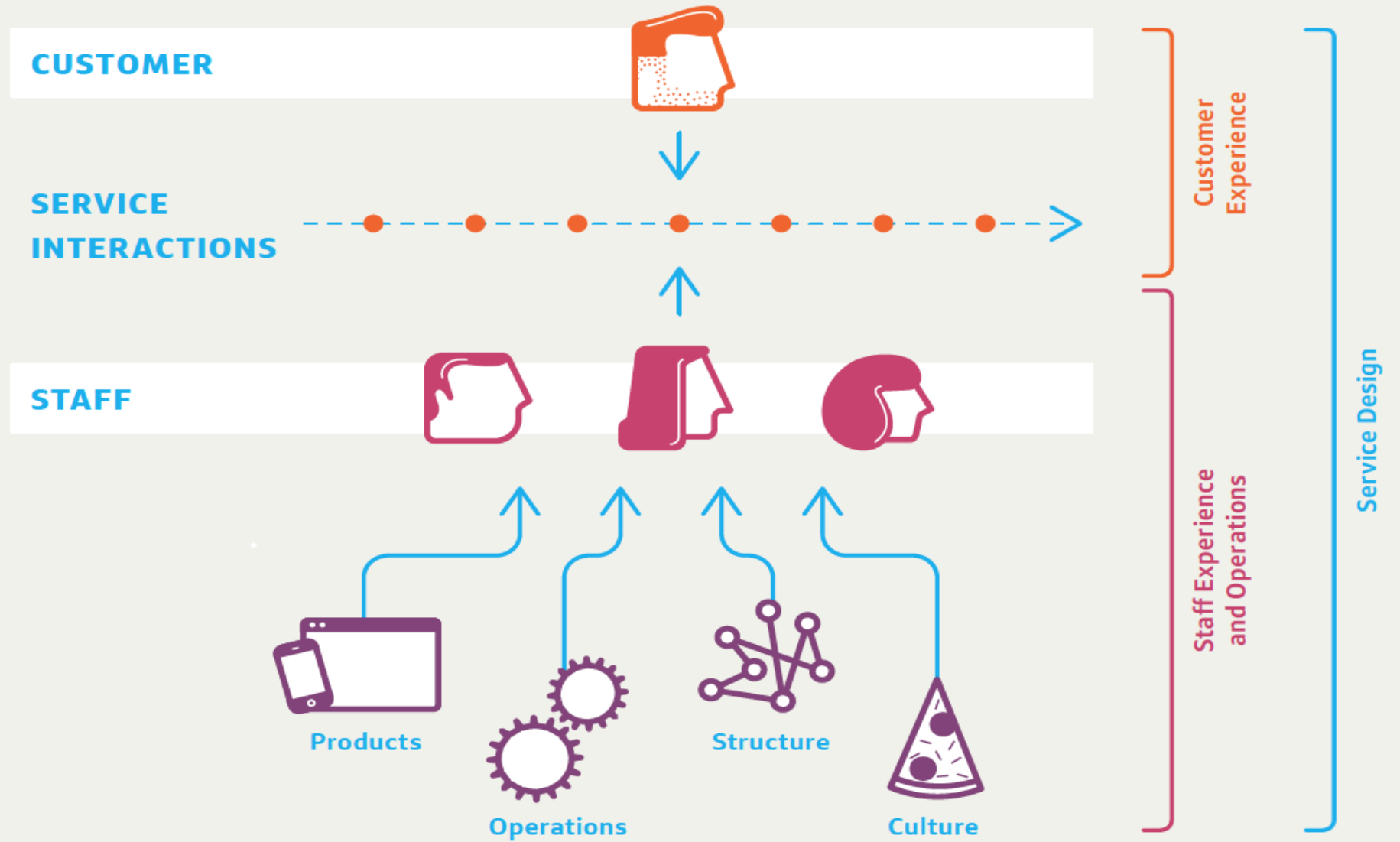
- ✓ Central Processes
- ✓ Increased SFOS flexibility
- ✓ Rise in customer satisfaction
- ✓ Faster processing time
- ✓ Increased efficiency



New funds,  
new way of working



# SERVICE DESIGN



# DESIGN PROGRAMME AT SSSC

## GOAL

- Design well targeted support schemes

## TARGET GROUP

- Policy makers, implementing bodies 6 +6

## FORM

- Working in small teams for 8 days + assignments, consultations with a mentor

## TIMELINE

- November 2021 until March 2022





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# Thank you!

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